



MISS GRACE'S KIDDIE'S PARTY PACKAGES  
TERMS & CONDITIONS 2018

*The kiddie's party area at Miss Grace is perfect for your little one's birthday celebration.  
Miss Grace offers the perfect all-in-one solution to make your child's birthday an unforgettable and fun event.  
We can accommodate up to 30 children with a small casual area for approximately 25 adults.*

VENUE HIRE & TIMESLOTS

	Timeslots	Venue Hire	Minimum to maximum number of children
Weekdays	9h30 to 12h30 Or 14h00 to 17h00	R1200	10 – 30
Weekends		R1300	10 – 30
Public Holidays		R1300	10 – 30

Venue hire includes;

- The open white roofed private area allocated adjacent to Miss Grace's kiddie's playground for 3 hours as per the indicated timeslots
- Kiddies tables & chairs without tablecloths, chair covers or tie backs
- Use of the kiddie's playground facilities
- The cordoned off open area next to the roofed area which may be used for jumping castles, games or additional seating
- Standard cleaning of the area after the event

Venue hire excludes;

- Meals & beverages
- All décor, tablecloths, chair covers, party packs etc.
- Waiter service

You are welcome to provide all of your own décor, party packs etc. providing that meals & beverages are purchased from Miss Grace.

MISS GRACE PARTY PACKAGES (OPTIONAL)

- The packages below have been specifically designed to suit your specific requirements.
- All packages include the basic party package below;

Basic Party Package includes;

Kids tables & chairs with tablecloths, chair covers & organza tie backs in 2 chosen colours  
Colour plates, cups & serviettes  
Chips & sweets (Lays, marshmallows & Fizzers) in plastic bowls  
Themed party packs with personalised stickers containing sweets, juice, chips & a gift

Package 1				
Includes Basic Party Package				
10 Kids	15 Kids	20 Kids	25 Kids	30 Kids
R135 pp	R110 pp	R98 pp	R90 pp	R85pp
Package 2				
Includes Basic Party Package + a 1-tiered themed cake				
10 Kids	15 Kids	20 Kids	25 Kids	30 Kids
R205 pp	R157 pp	R133 pp	R118 pp	R110 pp
Package 3				
Includes basic Party Package + a 1-tiered themed cake + A1 poster with birthday child's photo + balloons on a stick for each kiddie chair				
10 Kids	15 Kids	20 Kids	25 Kids	30 Kids
R240 pp	R184 pp	R155 pp	R136 pp	R125 pp
Package 4				
Includes Basic Party Package + a 1-tiered themed cake + A1 poster with birthday child's photo + balloons on a stick for each kiddie chair + a jumping castle				
10 Kids	15 Kids	20 Kids	25 Kids	30 Kids
R290 pp	R220 pp	R183 pp	R158 pp	R145 pp

## TIMESLOTS

- Timeslots must be adhered to at all times, especially if your event is flowed by another.
- Miss Grace takes no responsibility for parties being cut short as a result of late coming.
- Should you be running late and there is no event taking place after yours, then an overtime fee of R500 per hour will be levied should you wish to go into overtime. Overtime is only permitted for the morning timeslot.

## MEALS

- Miss Grace offers amazing platter party options; both for children & adults.
- Please refer to Miss Grace's Kiddie Party Menu Options.
- All meals & beverages are provided by Miss Grace Country Food House.
- Waiter service is not available in the kid's party area.
- The option of having meals is optional. All food selections must be pre-ordered & prepaid & may only be consumed in the kiddie's party area. Beverages may also be pre-ordered.
- Adults who wish to dine at Miss Grace's restaurant may book a table, order off the a la carte menu & pay as per the bill. Table availability however can't be guaranteed unless a reservation has been made in advance.
- Specific seating areas are also not guaranteed.

## SELF-CATERING OPTION

- Should you wish to bring your own platters, a fee of R25 per adult & R15 per child will be payable.
- You are to provide all plates, cutlery, crockery, condiments, serviettes etc.
- Children 12 and older are considered adults.
- All beverages must be ordered or pre-ordered from Miss Grace.
- There will be no heating or cooling facilities available under any circumstances.

## DELIVERY & SETUP

- A delivery / collection & setup fee of R600 will be charged for any event when opting for rental items or services.
- The kiddie's party area will be ready with tables and chairs upon your arrival.
- Miss Grace will only complete a setup should we be commissioned to do so as per the Miss Grace Party Packages.
- You are completely responsible for the setup and clearing of your event should you wish to provide your own décor etc.

## WAITERS

- Waiters are not available in the kid's party area. Adults may go to the restaurant area & order beverages from a waiter. Meals may not be ordered in such a manner but takeaways are welcome. Such bills are to be settled immediately.
- A waiter can be arranged at an additional rate of R270 for a minimum 3 hours should you wish to have a server in the area for personal beverage service for your guests. Waiters are subject to availability.
- We require 4 days' notice should you wish to opt for waiter service.

## PARTY PACKAGES, DÉCOR, ENTERTAINMENT & EXTERNAL SERVICE PROVIDERS

- Miss Grace can arrange everything for you from A-Z at an additional rate, through a preferred service provider. Themes are subject to what is standard and available.
- All external service providers are to adhere to venue rules and regulations at all times & to leave the venue area in a clean & tidy manner.
- There are no electrical power sockets in the kiddie's party area & electrical power points / extension cables will not be provided.
- Live entertainment will only be permitted providing the entertainment type does not interfere with the general trading rules of Miss Grace and the comfort of our other patrons.
- All forms of entertainment as well as décor plans are subject to the preapproval of Miss Grace's Management.
- You are welcome to arrange your own décor, party packs, cakes, entertainment, activities etc. This is limited to the hired area.

## OPTIONAL EXTRAS

Activities	Price	Equipment	Price	Additional Items	Price
Face painting (1 <sup>st</sup> hour)	R900	Candyfloss machine	R550	Themed party pack	R40
Face painting after 1 <sup>st</sup> hour	R450	Candyfloss supplies for 10 pax	R110	Themed water	R15
Balloon sculpting 1 <sup>st</sup> hour	R900	Popcorn machine	R650	Themed Oros	R23
Balloon sculpting after 1 <sup>st</sup> hour	R450	Popcorn machine supplies for 10 pax	R110	Themed piñata	R480
Magician 1.5 hours	R1650	Ice cream machine	R1300	Slippy slide	R600
Petting farm (with 2 ponies)	R2900	Ice cream machine supplier for 10 pax	R110	Gladiator slide	R600
Party animals (reptiles, spiders etc)	R1850	Train on track	R1990	Jumping castle	R650
Miss Grace colouring books with crayons	R45 each	3-Pony carousel	R1750	1-Tier themed cake	R680
				2-Tier themed cake	R800
				A1 Themed poster	R250

- All items listed above are supplied by an external preferred supplier. Once you have made your selection, the booking may / will be handled directly by the supplier. Additional terms & conditions may be applicable.

#### CLEANING, SETUP & CLEARING

- A dustbin with rubbish bag will be provided for each event for papers, cups etc.
- We require 45 minutes to clear & clean the area prior to your function starting time.
- You have access to the party area 30 minutes prior to your selected timeslot period in order to setup. Earlier setups will not be permitted.
- You have 30 minutes to clear all belongings, props & décor items after your function. Longer periods will not be permitted under any circumstances, especially if your function is followed by another.
- Cleaning will commence immediately after your 3-hour period as per the stipulated end timeslot in order to be ready for the next event.
- Access for setup clearing will only be granted through the wrought iron gate at the kiddie's venue area.
- All external service providers are to leave the venue area in a clean & tidy manner.
- Miss Grace does not provide any storage before or after any event for cakes, gifts, props etc.
- Miss Grace takes no responsibility for any items not belonging to Miss Grace.

#### WEATHER

- Miss Grace takes no responsibility for unfavourable weather.
- In the event of unfavourable weather, there unfortunately is no option of moving the party into the restaurant areas as it trades continually.

#### REFUNDABLE RETAINER

- A refundable retainer of R1000 is payable for any breakages / damages or loss of Miss Grace or Thornbirds' property. Any refund due will be made within 7 working days after the function by EFT.
- Such payment, if exceeding the retainer amount, must be made on the day before departure.

#### BOOKING, PAYMENTS & APPOINTMENTS

- Appointments will not be scheduled in order to discuss menu options or function details unless Miss Grace has been appointed to do decor or coordinate the event. Clients are welcome to communicate via email or phone.
- Your appointments with external service providers may take place at Miss Grace during at a time and date agreed to by management & access to the kiddie's venue area will only be granted should no event be taking place there.
- Payment may be made by means of cash or EFT or direct bank deposit only. The correct reference number must be used when making payment and proof of payment must be emailed to [info@missgrace.co.za](mailto:info@missgrace.co.za)
- Banking details will be emailed to you once booking documentation has been received.
- Your booking will be confirmed upon receipt of the terms and conditions, a copy of ID, a copy of the signed quotation along with proof of payment of 50% of the quotation amount.
- The balance of payment along with the R1000 refundable retainer is due 10 working days prior to your event along with confirmation of final function details such as number of guests, menu selections etc.
- Final guest numbers & menu selections must be confirmed 10 working days prior to the event.

#### CANCELLATION / POSTPONEMENT POLICY

- A postponement is considered a cancellation.
- All postponement or cancellation notifications must be done in writing.
- The venue hire fee & is non-refundable should the booking be cancelled less than 3 weeks from the event date as a result of bad weather, postponement or any reason whatsoever.

#### CANCELLATION / POSTPONEMENT POLICY FOR EXTRAS

- Extras refer to party packages, food, beverages, entertainment, equipment hire, cakes & any extras not mentioned that were booked & confirmed prior to the event.

Notification period	Percentage amount refunded	Administration fee
30 days or more	100%	R300
21 days or more	50%	R300
14 days or more	30%	R300
7 days or more	20%	R300
Less than 7 days	0%	N/A

#### RULES & REGULATIONS

- No running or screaming is permitted at the restaurant side of Miss Grace.
- No scooters, skateboards, plastic bikes, bicycles, tricycles, roller skates or blades, balls, bats or water pistols are permitted at any time.
- Any electrical equipment (jumping castles, popcorn machines etc.) brought in must be of an SABS approved standard & in safe, working condition.
- Balloons are only permitted in the underroof area of the kiddie's venue area as balloons that are set free pollute the environment and once popped may cause harm to birds collecting nesting materials.
- Children are to remain within the booked area & playground area at all times.
- Children are to be supervised at all times.

- Only water-based paints are permitted as part of art & crafts and must be in the kiddie's venue area. All paint must be cleaned before departure & plastic sheeting must be provided.
- No loud music is permitted at any time.
- Games & crafts are permitted within the booked venue area only & are subject to management's preapproval.

#### KIDDIE'S PLAYGROUND

- The facilities & playground at Miss Grace is used entirely at own risk.
- The playground may not be used exclusively & all other Miss Grace patrons have access to & use of this area.
- The children's playground & its facilities may be utilised by children up to the age of 10 years.

#### OUR ANIMALS & GARDEN

- Miss Grace & Thornbirds loves animals & any person found to be cruel to any animal on the premises will be asked to leave immediately.
- Miss Grace has a resident cat called Lion. Neither Miss Grace nor Thornbirds take any responsibility for any injuries that may occur as a result of touching / antagonising him or any other animal on the property.
- Our ducks & other cats are free-roaming & we request that they be left in peace.
- No person may pick / break / remove any flowers or plants at Miss Grace and / or at Thornbirds.

#### PETS

- Miss Grace is a pet-friendly restaurant & patrons often bring their furry friends along.
- A "Pooch Menu" is available for your furry friend.
- Small & medium sized friendly pets are welcome at Miss Grace but must be on a lead at all times.
- Pets are unfortunately not permitted in the kiddie's party area or playground area at any time.
- Pets disturbing patrons by means of barking or aggressive behaviour etc. will not be permitted.
- Guests are required to clean up after their pets & we request that pets are taken for walks in the parking area.
- Guests are responsible for their own pets & are liable for any injuries that may occur as a result of their pets being there.

#### GENERAL

- Right of admission is reserved.
- No-shows will be billed.
- Additional guests that were not included in the final numbers will be billed for and this will be payable on the day.
- Miss Grace however takes no responsibility for any embarrassment should food run out or seating & other items not be available for these additional guests.
- All décor, planning etc. pertaining to the organising & completion of the event is the sole responsibility of the selected service provider.
- Children are to remain in the immediate Miss Grace area and no children may wonder into the parking areas.
- Parking areas will not be cordoned off for any purpose whatsoever.
- Lawn games are not permitted at Miss Grace.
- Miss Grace is an animal & environmentally friendly establishment. No foil sprinkles, paper / plastic confetti, bubble gum is permitted at Miss Grace.
- Miss Grace reserves the right to cancel any booking forthwith & without any liability on its behalf in the event of any damages of the venue, by shortage of labour, strikes, industrial unrest, fire or any other cause beyond the control of Miss Grace which shall prevent it from fulfilling its obligations.
- Miss Grace takes no responsibility for any electrical / water interruptions that may occur as a result of any reason whatsoever.
- Smoking is only permitted in the outdoor uncovered garden area.
- Function dates, décor items and themes are subject to availability.
- Prices are subject to change without prior notice.

#### DISCLAIMER

*The Miss Grace Country Food House & Thornbirds Conference and Wedding Centre area & its facilities are used entirely at own you and / or your guest's own risk. Neither Miss Grace nor Thornbirds, nor any of its members, directors, employees, subsidiaries, agents, or managers shall be held liable for any form of death or physical injury to any person/s and / loss or damage to any property which me be caused by theft, fire, weather or any other causes whatsoever as a result of or in connection with the use of Thornbirds' or Miss Grace's facilities.*

*I, the undersigned, confirm that I have read & understood the Terms and conditions along with the Disclaimer. I hereby agree to the Terms and Conditions as set out in this document. I accept that any changes or variations made to this document without the written consent of Thornbirds' or Miss Grace's Management will be seen as fraud.*

*I furthermore fully bind myself in my personal capacity as surety for all monies arising and / or owing from this agreement between myself and Miss Grace Country Food House. I accept full responsibility for all of my guests attending my event & this includes their actions. I confirm that I can read and understand the English language & that it was explained to me that I am entitled to have the agreement documents translated into a language of my choice, at my own expense.*

Full Name & Surname:	
ID Number:	Cell phone no:
Home tel:	Work tel:
Physical Home Address:	
Postal Address:	

Name of Child:	Age:	
Event Date:	Event Occasion:	
No. of children attending:	No. of Adults attending:	
Timeslot Request: please tick one:	9h30 to 12h00	14h00 to 17h00

\_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
Print name & surname

\_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
Witness name & surname

\_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
Miss Grace representative

General Trading Hours;  
Weekdays: Closed – functions only  
Weekends & Most Public Holidays: 8h00 to 17h00

Miss Grace Country Food House  
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